

## **North Warren Junior Lacrosse Club Grievance Policy**

Any and all complaints regarding coaching staff, playing time, practices, other parents/families, players, etc. should be immediately brought to the attention of your coach.

If a resolution is not provided by your coach, you may submit a written grievance to the Board at [info@NWJLC.com](mailto:info@NWJLC.com). All grievances submitted to the Board will be discussed and handled in accordance with the NWJLC By-laws, NWJLC Code of Conduct and US Lacrosse Code of Conduct. A reply from the Board will be given within 72 hours of receiving the grievance. All grievances are kept confidential by the Board.

We encourage open lines of communication between parents, coaches, and Board members. Keep in mind the appropriate place to communicate differences is away from the children both at NWJLC events and at your home.